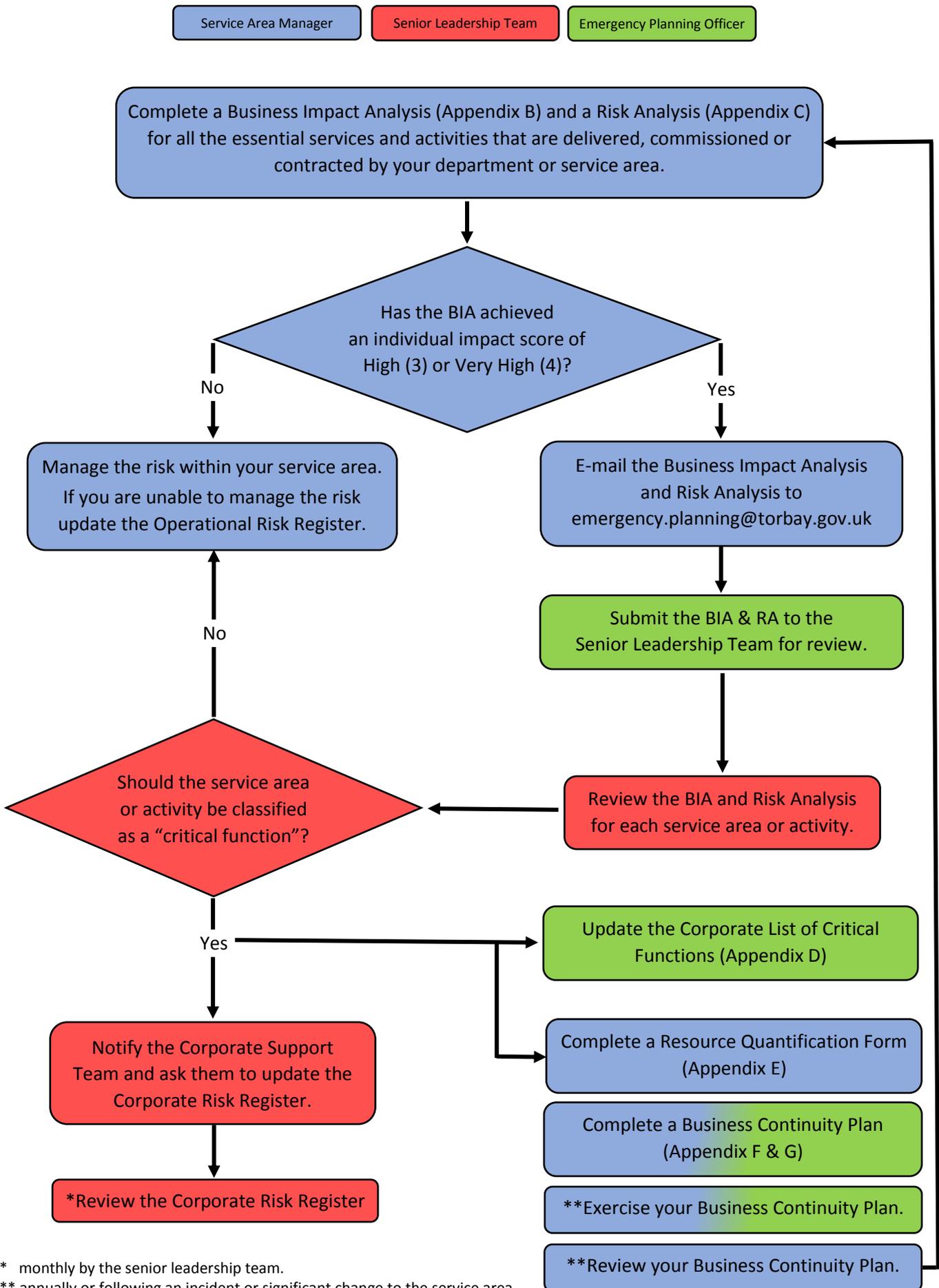


# Appendix A: Business Continuity Management Flowchart



\* monthly by the senior leadership team.

\*\* annually or following an incident or significant change to the service area